#YouMatterInThisMatter











March

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2022/2023 CALENDAR

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28 29 30 31

February

REPORTING HUMAN RIGHTS VIOLATIONS IN THE FCT

As part of efforts to address the build-up of issues occasioned by human rights violations by security personnel in Nigeria, the "You Matter in this Matter" project was designed. #YouMatterInThisMatter is distinctly a response to the #EndSARS protest by Nigerian youths in 2020. The project was executed in the FCT/Abuja, Oyo, Bauchi, and Ebonyi States for youths, women and persons living with disability to report human rights violations.

The number to call for free to report human rights violations by any security officer in the FCT is **08005005555.**

THE IDENTIFIED PATHWAYS







NATIONAL HUMAN RIGHTS

- When arrested, do not resist arrest. Memorise all you can see — the description of the officers, time of the day, where, what kind of vehicle etc. If you can safely get audio or video evidence; do so. Do not be rude. At the police station, insist on seeing the Divisional Police Officer (DPO) if you think your case is not receiving fair attention. Other alternatives include seeing the Divisional Crime Officer, DCO or calling or texting the DPO. Most times the number of the DPO is written on the wall of the police station.
- 2. In the Federal Capital Territory (FCT), you can call the FCT Police response unit — **08057000001** or 08057000002, SMS/WhatsApp: 08057000003, Facebook: @PoliceNgCRU, Instagram & Twitter: @PoliceNG_CRU, email: npfcomplaint@gmail.com, complaint@npf.gov.ng These contacts serve as quality control check within the Police.

NIGERIA POLICE FORCE (NPF)

3. Nationally, police officers' misconducts can also be reported to the Inspector General of Police Monitoring Unit through 08083454444 (phone calls), 09055555463 (calls, SMS), 09134445465 (Whatsapp), igpmonitoringfeedback@gmail.com (email).



COMMISSION (NHRC)

- NHRC offers free services to survivors of domestic violence, rape, sexual assault, abandonment of responsibility, and other human rights abuse. This is their core mandate. They also provide mediation services and Alternative Dispute Resolution (ADR) on various civil issues.
- 2. To report cases of human rights violations to the NHRC in the FCT, call the NHRC toll-free line **08006472428** or send email to info@nhrc.gov.ng. On social media, they are — @nhrctweets on Twitter, @NHRCMRU on Facebook, and @nhrcnigeria on Instagram. You can also visit their head office at No 19 Aguiyi Ironsi Street, Maitama or House 6 Commerce quarters, Adjacent Spienel Academy, Karu site to file a complaint. When the NHRC interferes in cases, the resolution is lodged in the court and a final resolution from them is equivalent to getting a judgement from the high court. It can only be appealed at the Appeal or Supreme Court. Call it a shortcut to justice for human rights issues!



25 26 27 28 29

January

PUBLIC COMPLAINT COMMISSION (PCC)

1. The PCC can investigate any

- Government's Ministry, Department or Agency (MDA) at the Federal, State or Local Government. They can also investigate private organisations. They intervene in cases of unlawful detention by the police, army, security agencies etc. between private citizens and any corporate organisations, cases of non-release of students' results, sex for marks, retention of pensioners gratuity, non-payment of salary, breach of contract, etc. The services are free and they are a government-funded agency.
- 2. You must provide complete information while making a formal complaint and direct such to the Chief Commissioner of the PCC. In the FCT, the area offices are present in all Area Councils with the head office at Plot 4288 Amac New Secretariat Extension, Wing B, Apo Resettlement, Garki, Abuja or reach them via mail at fct@pcc.gov.ng or call 097000099.





VEHICLE INSPECTION OFFICERS (VIO) AND FEDERAL **ROAD SAFETY** CORPS (FRSC)

- The Vehicle Inspection Office in the FCT can be reached through email info@drts.gov.ng or physically at Directorate of Road Traffic Service, Mabushi, Abuja for complaints.
- 2. The FRSC's mandate is to carry out safe monitoring activities for all motorists across the country. Citizens are encouraged to listen to Traffic Radio 107.1 FM for updates from them or call 122 to report their personnel guilty of human rights violations.

The YOU MATTER IN THIS MATTER PROJECT phone number which you can call for free is for youths, women and persons with special needs to report cases of human rights violations by security operatives; or to commend security operatives for outstandingly protecting human rights in the FCT, Oyo, Ebonyi and Bauchi States. Upon report from a complainant, we document, escalate or link the complainant with appropriate agencies or beam the media spotlight on the issue as the last option.

Toll-Free Number — 0800 500 5555















